

## **PneuTools, Inc. Warranty Information**

PneuTools offers a **1-Year Limited Warranty** effective from date of original purchase on any new tool purchased.

### **Limited Warranty**

The 1-Year Limited Warranty of PneuTools air tools is for the original purchaser of the PneuTools product. The tool is warranted for one year from the purchase date to be free from defects in materials and workmanship.

### **Exceptions to 1-Year Limited Warranty**

The warranty becomes void if-

- Defects in materials or workmanship or other damages is a result of repairs or alterations by unauthorized personnel.
- The damage is a result of –
  - The use or installment of incorrect parts
  - Normal wear and tear
  - Neglect
  - Abuse or misuse
  - Incorrect maintenance
  - Alteration or modification of the original tool
- The serial numbers have been removed or altered
- Accident, or failure to use the tool for proper applications, has resulted in damage or the inability to use the tool.

### **Disclaimer and Statement**

THIS WARRANTY IS LIMITED TO PRODUCT SOLD AND SERVICED IN THE UNITED STATES.

THIS WARRANTY DOES NOT APPLY TO PRODUCTION OR INDUSTRIAL APPLICATIONS AS DEFINED BY PNEUTOOLS, INC.

PNEUTOOLS, INC. MAKES NO WARRANTY, EXPRESSED OR IMPLIED, RELATING TO MERCHANTABILITY, FITNESS, OR OTHERWISE, EXCEPT AS ALREADY STATED HERE, OR MAY BE PROVIDED FOR BY LAW. IN NO INSTANCE OR EVENT SHALL PNEUTOOLS, INC. BE LIABLE OR RESPONSIBLE FOR ANY ACCIDENTAL, DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR LOSS OF PROFITS, INCREASED COST OF OPERATION, SPOILAGE OF MATERIALS, OR OTHERWISE) FROM THE USE OF THESE PRODUCTS. THIS DISCLAIMER APPLIES TO BOTH THE TIME THAT WARRANTY IS IN EFFECT, AND TO THE TIME AFTER THE TERM OF THE WARRANTY EXPIRES. THIS LIMITED

WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE IN THE U.S.

PNEUTOOLS, INC. RESERVES THE RIGHT TO MAKE CHANGES TO, INCLUDING BUT NOT LIMITED TO, REQUIREMENTS, DESIGNS, EQUIPMENT, AND SPECIFICATIONS AT ANY TIME WITHOUT NOTIFICATION AND WITHOUT INCURRING OBLIGATION.

**Warranty Performance**

During the one year term of the warranty, the customer is responsible for shipping the tool (freight pre-paid) with proof of purchase to the PneuTools Repair Facility. PneuTools will inspect and assign the warranty for the returned tool, and repair or replace at no charge, the defective tool or part. The customer must supply a return address, and PneuTools will ship the repaired or replaced tool to the customer at no cost if the tool falls under warranty limitations. All returns that are not replacements or exchanges are subject to no more than a 35% restocking fee.

**PneuTools, Inc. Service & Repair Facility Shipping Address and Number-**

*1600 Century Center Pkwy., Memphis, TN 38134*

*Service Department Number: 1-888-728-0800*