



1 Year Limited Pneumatic Tool Warranty

Limited Warranty Terms and Conditions

PneuTools offers a 1-Year Limited Warranty effective from date of original purchase on its pneumatic air tools products. This Limited Warranty is for the original purchaser of the product and does not extend to any subsequent owner or other transferee of the product. The product is warranted for one year from the purchase date to be free from defects in materials and workmanship.

THIS LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT WWW.PNEUTOLS.NET/WARRANTY/ AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.

Exclusions and Conditional Exceptions to Limited Warranty

- a. PneuTools products are designed and made to very high manufacturing standards and subjected to strict quality controls. Despite this, pneumatic nailers experience significant strain from high air pressures and common workplace abuse, so **your tool will require periodic maintenance and repair**. As a result, common wear parts such as O-rings, gaskets, seals, springs, bumpers, and driver blades are excluded from this warranty.
- b. THE USE OF PNEUTOLS PRODUCTS IN PRODUCTION OR INDUSTRIAL APPLICATIONS EXCLUDES SUCH PRODUCT FROM THIS WARRANTY.
- c. This warranty becomes void if:
 - Defects in materials, or other damages, are a result of improper repairs or alterations performed by unauthorized personnel.
 - Product failure is a result of:
 - The use or installment of parts other than genuine PneuTools components
 - Normal wear and tear
 - Neglect, abuse, misuse, or over-pressure usage
 - Improper maintenance, improper storage, or damage during shipping
 - Alteration or modification of the original tool
 - The serial numbers have been removed or altered.
 - Accident, or failure to use the tool for proper applications, has resulted in damage or the inability to use the tool.
 - The tool is operated in a manner outside of the manual's specifications.

Warranty Procedures and Guarantees

To make a warranty claim during the warranty period, the customer is responsible for delivering the tool (freight pre-paid) with proof of purchase to a PneuTools Repair Facility. PneuTools will inspect the damaged tool and determine if warranty conditions apply. If the warranty is not approved, we will offer the customer a fair market quote to repair the tool and submit it for their approval.

Warranty Repair Workmanship Guarantee:

Any PneuTools product, when returned to our factory for an approved warranty repair, will be put in first class mechanical condition free of charge. The finish, however, is not guaranteed. If we cannot



Rev 05/21

fulfill this guarantee by repairing the original tool, we will replace it with an operational tool, which is in equal or better esthetic condition.

In the event that a customer does not have a valid warranty registration number (this is obtained from by completing the online warranty registration form at www.pneutools.net/warranty/), PneuTools will require proof of purchase and the serial number of the damaged product prior to approving any warranty claim. PneuTools may also request the damaged tool, damaged parts, photos and/or videos of the defect to determine whether the damaged product is within warranty conditions.

Authorized Service Centers / Self-Repair Alternative:

To avoid the cost and delay of shipping, the customer may request to receive replacement parts for approved warranty claims. To qualify for this option, the customer must fill out a PneuTools Warranty Claim Report and submit it to support@pneutools.net for approval.

Product returns made outside of the conditions of this warranty policy, are subject to the standard PneuTools Return Policy, including possible restocking fees up to 35% of purchase price. (Email us at support@pneutools.net for the full return policy details)

Disclaimer and Statement

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE IN THE U.S. THIS WARRANTY IS LIMITED TO PRODUCT SOLD AND SERVICED IN THE UNITED STATES AND CANADA ONLY.

PNEUTOOLS, INC. LIMITS THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS WARRANTY, AND OTHERWISE MAKES NO OTHER WARRANTIES NOT EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

IN NO INSTANCE OR EVENT SHALL PNEUTOOLS, INC. BE LIABLE OR RESPONSIBLE FOR ANY ACCIDENTAL, DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR LOSS OF PROFITS, INCREASED COST OF OPERATION, SPOILAGE OF MATERIALS, OR OTHERWISE) FROM THE USE OF THESE PRODUCTS. THIS DISCLAIMER APPLIES TO BOTH THE TIME THAT WARRANTY IS IN EFFECT, AND TO THE TIME AFTER THE TERM OF THE WARRANTY EXPIRES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

PNEUTOOLS, INC. RESERVES THE RIGHT TO MAKE CHANGES TO, INCLUDING BUT NOT LIMITED TO, REQUIREMENTS, DESIGNS, EQUIPMENT, AND SPECIFICATIONS AT ANY TIME WITHOUT NOTIFICATION AND WITHOUT INCURRING OBLIGATION.

PneuTools, Inc. Service & Repair Facility Shipping Address and Contact Information:

45 Vertical Dr. Canonsburg, PA 15317
Service Department Number: 1-888-728-0800
Customer Service Email: support@pneutools.net